

REMARKS BY R. LUGWE, DURING OPENING SESSION -CATERING WORKSHOP AT CCU

Let me at the outset; say how delightful I am to welcome you all to this workshop.

As you settle down for this workshop, I would like you to know that we recognize and appreciate your individual and collective commitment to providing effective catering services to our clients.

This morning I was going through my e-mails, I have come across congratulatory messages for the remarkable service delivery improvement, which has been observed by stake holders.

They have gone through our website and they cannot imagine the massive improvements that our unit has achieved. The magic works that are coming through to keep up the exemplary service delivery to the students of the University of Nairobi.

We are very much aware which side our bread is buttered and are therefore too happy to have organized these workshops that have been running back to back for the whole of this week.

In the jungle world, every morning a gazelle wakes up; it knows that it must run faster than the lion, otherwise it will be killed. At the same time, when the lion wakes up, it knows that it must outrun the slowest gazelle or it will starve to death.

It is therefore my hope that through the series of these workshops, we shall realize good returns, and our performance as a unit will improve, so that we can outrun the 16 Central Departments in the forthcoming Performance Evaluations, and be number one.

With those brief remarks it is now my pleasure to declare this workshop officially open.