

CURRICULUM VITAE

Robert Lugwe FIH
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1. AMBITION

To pursue a career in a management position, where my skills and knowledge can be utilized to maximum, and be able to contribute fully towards the goal of making this world best for the experience of living.

2. ACHIEVEMENTS

- Excellent intellectual qualities
- Sound knowledge of interpersonal skills
- Outstanding supervisory experience
- Outstanding ability and integrity
- Fully versed with world economic and political events that impact on business trends
- Adept and global in scope and general outlook
- Conscious of cost while striving towards the highest concepts in customer satisfaction and quality product delivery
- Conscientious dedicated individual

3. EDUCATION AND TRAINING

Date	Institutions and Qualifications
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2011- date	to Kenyatta University Candidate PhD
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1993 - 1994	University of Strathclyde, Glasgow, Scotland Master of Science degree in International Hospitality Management. Was the outstanding student in Sales and Marketing (1994).
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July 1989	School of Hotel Administration, Cornell University Executive Development Programme in personnel administration, staffing skills and persuasive writing strategies.
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- 1983 - 1984 **Florida International University, Miami, USA**
Bachelor of Science Degree. Was included on Dean's list for excellent academic achievement.
- 1974 - 1978 **Kenya Utalii College, Nairobi, Kenya**
Pursued Hotel Management Diploma Course. Was awarded internship programme in top Hotels in London for being outstanding student.
- 1971 - 1972 **Nakuru High School, Nakuru**
East African Advanced Certificate of Education
- 1967 - 1970 **Kwale High School, Kwale**
East African Certificate of Education
- 1959 - 1966 **Dzitsoni Primary School, Kilifi, Kenya**
Kenya Primary Education (KPE) Certificate

4. MEMBERSHIP IN PROFESSIONAL BODIES

- Distinguished Member American Hospitality Academy Global Training Partners
- Fellow Institute of Hospitality

5. WORKING EXPERIENCE

- 2004 to Date **Director, Students Welfare Authority, University of Nairobi**
Administrative Head of the Authority, responsible to the Vice Chancellor on day-to-day management of eleven Strategic Management Units of the University with a total student accommodation capacity of 12,500
- March 2009 **Member, Board of Directors, International Tourism Institute, Nairobi, Kenya**
- December 2003 to November 2004 **Lecturer, Hospitality Management, Kenyatta University, Nairobi**
- October 1994 - September 2003 **Deputy Director of Studies, Kenya Utalii College, Nairobi**
Assisting Director of Studies in directing the academic affairs of the College. Was responsible for College/Industry relations. Co-ordinated Internship Programmes for students Internationally.
- 1987 **Appointed Senior Alumni and Placement Officer, Kenya Utalii College, Nairobi**
Responsible for marketing and placement of College students and alumni.

- 1986 **Appointed Head of Front Office Department, Kenya Utalii College, Nairobi**
Administered the supervision and teaching of Front Office and Hotel Management Course Programmes.
- April – June 1985 **Tourist Consult, Basel, Switzerland**
Appointed as a Consultant, Senior Lecturer Front Office for Tanzania Tourist Corporation, World Bank Ida, Nr,860, TA, in Da-re-salaam, Tanzania. Developed operational systems for Kunduchi Beach Hotel, Dar-es-salaam.
- 1982 **Promoted to Lecturer, Kenya Utalii College, Nairobi**
In charge of Utalii Hotel's Front Office Operations and Controls.
- August 1978 **First employed as an Assistant Lecturer Kenya Utalii College, Nairobi**
Teaching Front Office Management, Sales and Marketing and Hotel Control Systems.

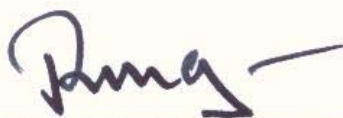
6. SPECIAL ASSIGNMENTS

- Developed project work for Kenya Utalii College, which attracted funding by the European Union (EU) to tune of Kshs.29 million.
- Researched for and produced the Colleges speeches for all major functions
- Developed project work for funding by the British Council to establish linkage arrangement between the University of Strathclyde and Kenya Utalii College.
- Conducted feasibility studies on the viability of establishment of a branch of Kenya Utalii College at the Coast.
- Developed and conducted customer care course programme for Aga Khan Hospital, Nairobi and Dar-es-salaam.
- Developed and conducted customer care programme for Nairobi Intercontinental.
- Developed and managed a sales campaign for the Grape Vine Restaurant, Glasgow, Scotland
- Secretary, Tourism Industry/Kenya Utalii College Liaison Committee
 - Responsible for day-to-day management of secretariat
 - Responsible for overall co-ordination of national competitions for tourism industry employees, refresher courses and Management Development Programmes
- In charge of Management of Kenya School of Monetary Studies Hospitality Services.

REFERENCES

1. Amb. M. K. Sio
Kenya Embassy in Spain
Daseo de La Castellana 143, 2B
2. Mr. Charles Kutwa
Chairman, Board of Directors
International Hotel and Tourism Institute
P. O. Box 43111 – 00100
Nairobi, Kenya
3. Prof. Peter M. F. Mbithi
Deputy Vice Chancellor
Administration and Finance
University of Nairobi
P. O. Box 30197 – 00100
Nairobi, Kenya

Signed: _____



Date: _____

3/2/10

Mr. Robert Lugwe was admitted at Kwale High School for his East African Certificate of Education before proceeding to Nakuru High School for his Advanced Level Education. His major combination for the Advanced Level of Education was Mathematics, Physics and Chemistry.

In 1974, Mr. Lugwe influenced by his home environment; the major Tourism Resort Region, Coast Province, he joined the Hotel Management Diploma course programme, thereby graduating in 1978. Prior to his graduation, Mr. Lugwe was awarded a six months internship programme in London for being one of the top performers of his class.

Mr. Lugwe has since pursued his Bachelor of Science degree at Florida International University, USA. He is a postgraduate of the Business School, University of Strathclyde, Glasgow. Mr. Lugwe has been honoured by the Institute of Hospitality as a Fellow; being the only one in this part of the continent to hold this status because of his contributions and standing thereby reflecting a commitment to maintaining the highest standards as hospitality professional. He has participated in a number of professionally oriented course programmes at the famous Cornell Hotel School, USA.

Mr. Lugwe served as Deputy Director of Studies at Kenya Utalii College where he developed thorough networking arrangements with International partners. The American Hospitality Academy honoured him as the first distinguished member of the Academy representing the African Continent.

In 2003, Mr. Lugwe taught Hospitality courses at Kenyatta University, Nairobi. From here, Mr. Lugwe was competitively sourced for the position of Director, Student Welfare Authority at the University of Nairobi, responsible to the council on the day to day Strategic Management of the hospitality division of the University. Mr. Lugwe has excelled in turning round the management of the University's most demanding division.

Mr. Lugwe has made successful presentations in International Fora. He has excellent presentation skills. He is self-motivated, has high integrity and is a team player.