

**Student Welfare Authority**  
*Home away from home*

Student Welfare Authority's Strategic Management Units (SMUs)

- Mamlaka SMU
- Upper State House SMU
- Parklands Campus SMU
- Lower Kabete Campus SMU
- Chiromo Campus SMU
- Kenya Science Campus SMU
- Women's Hall SMU
- Lower State House SMU
- Kenyatta Medical School Campus SMU
- Upper Kabete Campus SMU
- Kikuyu Campus SMU



Our Student at the 46th Graduation Ceremony

In case a student does not secure accommodation within campus the offices of the Chief Halls Officer and Customer Relations Officer have contacts of private hostels where one can secure alternative accommodation in town. Please contact the two officers on:

Chief Halls Officer — 2725266 — cho-swa@uonbi.ac.ke  
Customer Relations Officer — 2725200 — croswa@uonbi.ac.ke

ISO 9001: 2008 Certified



UNIVERSITY OF NAIROBI

**STUDENT WELFARE AUTHORITY**



Students listening to Dr. Ochiel, the Chief Medical Officer during world Aids day celebration in December 2011 at Kikuyu Campus

Student Welfare Authority  
P. O. Box 30344  
Tel: 2728116  
Nairobi  
Email: dswa@uonbi.ac.ke

Peaceful environment a must for academic excellence

ISO 9001: 2008 Certified

**Student Welfare Authority**  
**Caring for the welfare of the University of Nairobi students**

**VISION**

Our vision is to be the first choice residential and catering facility for our customers.

**MISSION**

Our mission is to support the academic goals of the student of the University of Nairobi by providing a comprehensive, competent and responsible catering and accommodation system.

**CORE VALUES**

In order to constantly add value to the quality of service delivery and stand out as reliable, stable and dependable service provider, we shall hold the philosophy that:

- ▶ Our students are our number one customers
- ▶ We value and recognize the contribution of our personnel
  - ▶ We facilitate a good learning environment
  - ▶ We deliver excellent and quality services
- ▶ We use technology to add value to the services we offer
- ▶ We are responsive to the needs of the physically challenged persons
  - ▶ We respect meritocracy and uphold integrity
- ▶ We demonstrate professionalism in resource management
- ▶ We ascribe to the highest level of transparency and accountability
- ▶ We promote peace, harmony, co-existence and public goodwill
- ▶ We respect and shall continue protecting the environment

ISO 9001: 2008 Certified

Student Welfare Authority (SWA) supports the academic objectives of the University of Nairobi by providing a comprehensive, competent and responsible catering and accommodation systems which enable students to pursue their objectives in the most enjoyable manner possible.



The first choice accommodation and catering facility for University of Nairobi Students  
Newly refurbished Parklands Campus SMU Hostel



Student playing pool-table, in the halls of residence